

1999-01 Performance Progress Report

For Quarter Ending June 2001

Agency 225

Washington State Patrol

Mission

We, the Washington State Patrol, answer our citizens' call for public safety.

Goal Increase responsiveness to citizens' expectations for public safety and security.

Performance Measure By survey, percentage of respondents who perceive that the Washington State Patrol does a good job fulfilling its mission.

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Outcome Estimate				88%				88%
Actual				89.3%				NA
Date Measured								

Quarter 8 Comment This survey will not be conducted this year, so there will be no data available.

Performance Measure Number of violator contacts

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Output Estimate				800,000				800,000
Actual				799,228				762,896
Date Measured								

Quarter 4 Comment The Q4 Actual was missing several months of data that is now included.

Performance Measure Number of alcohol and drug enforcement contacts.

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Output Estimate				20,000				20,000
Actual				20,300				22715
Date Measured								

1999-01 Performance Progress Report

For Quarter Ending June 2001

Agency 225

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Performance Measure Percent of Drivers observed wearing seatbelts

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Outcome Estimate				82%				82%
Actual				81.1%				81.6
Date Measured								

Performance Measure Motorist Assists

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Output Estimate				442,000				442,000
Actual				444,086				443,488
Date Measured								

Performance Measure Commercial vehicles weighed

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Output Estimate				2,350,000				2,350,000
Actual				1,786,758				1,709,880
Date Measured								

Quarter 4 Comment

The Q4 Actual was missing several months of data that is now included.

Performance Measure Percentage of overweight commercial vehicles on the state and interstate highway system

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Outcome Estimate				6.2%				6.2%
Actual				7.35%				4.9
Date Measured								

1999-01 Performance Progress Report

For Quarter Ending June 2001

Agency 225

Washington State Patrol

Performance Measure Persons with criminal records detected by background checks

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				22,800				22,800
Actual				14,988				15,026
Date Measured								

Quarter 4 Comment The Q4 Actual was missing data that is now included.

Performance Measure Applicants detected using alias names (AFIS hits)

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				6,400				6,500
Actual				5,726				8,253
Date Measured								

Performance Measure Firefighters trained at the Fire Training Academy

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				6,160				6,160
Actual				6,160				6,817
Date Measured								

Goal Increase our ability to provide public safety through the acquisition of human, financial, technological, information and physical resources.

1999-01 Performance Progress Report

For Quarter Ending June 2001

Agency 225

Washington State Patrol

Performance Measure Average pursuit mileage retirement

* Mandated at 100,000 miles

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				110,000				110,000
Actual				117500				108,000
Date Measured								

Quarter 4 Comment

The Q4 Estimate was set by legislature at 110,000, and has been changed to reflect that amount. The Q4 actual was adjusted because there was an error in the original data.

Quarter 8 Comment

The Q8 Estimate was established by legislature to be 110,000, and has been changed to reflect that amount.

Performance Measure Names and date of birth checks processed through the WATCH program

* New Program: Jan 1998

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				121,000				145,000
Actual				500,000				734,959
Date Measured								

Quarter 4 Comment

Requests for electronic background checks through the WATCH program have far exceeded original estimates.

Performance Measure Ratio of manual to electronic name and date of birth checks received

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				1 to 1.8				1 to 1.8
Actual				1 to 3.1				1 to 7.7
Date Measured								

Quarter 4 Comment

The Q4 Estimate was changed due to transposition of the numbers in the ratio.

Quarter 8 Comment

The Q8 Estimate was changed due to transposition of the numbers in the ratio.

1999-01 Performance Progress Report

For Quarter Ending June 2001

Agency 225

Washington State Patrol

Performance Measure Number of fire departments reporting to Washington Incident Reporting System

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Output Estimate				185				185
Actual				185				205
Date Measured								

Performance Measure Percentage of fire departments reporting to the State Patrol

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Outcome Estimate				28%				28%
Actual				28%				32
Date Measured								

Performance Measure Number of affected-group employees hired as trooper cadets

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Output Estimate				18				18
Actual				22				11
Date Measured								

Quarter 4 Comment

The Q4 Actual was changed because there was an error in computation. The new amount is correct.

Performance Measure Percentage of affected groups in commissioned ranks

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Outcome Estimate				15%				15%
Actual				26				18
Date Measured								

Quarter 4 Comment

The Q4 Actual was incorrect due to a computation error. It has been changed to reflect the true percentage.

Goal Increase the use and effectiveness of collaboration, partnerships and strategic alliances.

1999-01 Performance Progress Report

For Quarter Ending June 2001

Agency 225

Washington State Patrol

Performance Measure Percent of POPS community issues resulting in problem reduction/elimination

* New Program FY1999

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				20%				20%
Actual				20%				20
Date Measured								

Quarter 8 Comment Projects are ongoing, and reduction or elimination can not be determined until the project is completed.

Performance Measure Percent of meth lab requests for assistance responded to

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				70%				70%
Actual				73%				73.6
Date Measured								

Quarter 8 Comment While the number of methamphetamine-related calls for service has grown from 210 in 1998 to 429 through November 2000, these numbers do not represent the total number of meth responses by all agencies.

Goal Consistently improve performance, systems and personnel.

Performance Measure Crime Lab cases analyzed

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				21,000				21,000
Actual				23,012				22399
Date Measured								

1999-01 Performance Progress Report

For Quarter Ending June 2001

Agency 225

Washington State Patrol

Performance Measure Response time for 10-print fingerprint processing

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Output Estimate				30				30
Actual				57				24
Date Measured								

Performance Measure Auto theft investigations

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Output Estimate				2,088				2,436
Actual				2,088				2311
Date Measured								

Performance Measure Percent of stolen vehicles recovered by WSP

	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Outcome Estimate				6%				7%
Actual				4%				3%
Date Measured								